

# Mikail Deveden | Software Developer

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## SUMMARY

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Results-driven software developer with a proven track record of quickly mastering new technologies. Seeking a position in Software Development that leverages my 6+ years of experience with various programming languages and technologies to deliver high-quality real-world solutions.

## EXPERIENCE

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### Stock and Systems Coordinator | Nando's

2024 – Present

- Developed and improved upon the restaurant's stock ordering system, **reducing human error by 90%** leading to **37% reduced stock wastage**, and **decreasing onboarding for new supervisors and managers** to learn the computer systems by **two months**.

### Community Manager | Volunteer

2024 – Present

- Organising and running social events for an online community of over **200 members**, resulting in a **promotion to a leadership role within two months**.
- Leader of 26-person team** in competitive gaming community, **exceeded** progression goals by **50%**.

### Coding Traineeship – Full Stack Developer | IT Career Switch Ltd

Jan 2023 – Dec 2023

- Demonstrated a high proficiency level of the following programming languages and technical skills necessary for web development throughout multiple development projects:
  - Built a map-based app to provide information on countries, with a focus on a **“mobile-first” development**.
  - Utilised a framework to develop **HTML**, **CSS** and **JavaScript** with **JQuery** modules that use **PHP** server-based components to source data from **third-party APIs**.
  - Deployed a **“mobile-first”** company personnel database using **SQL**, fulfilling a user requirements document ensuring the program ran error-free.

### BSc Games Programming | Bournemouth University

Sept 2015 – July 2019

- Successfully achieved a **Diploma of Higher Education with Merit**, completing both the first year and second year with a **first degree (Distinction)**.
- Scored **90% in software programming** in the first year, followed by achieving **99%** in the **final exam** of the following year.

## CAREER HISTORY

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### Customer Service Advisor | Nando's

*Dec 2022 – Present*

- Rapidly demonstrated my capacity to learn numerous roles and am now **proficient in every position** in the restaurant.
- Regularly complimented on work quality and praised for my technical solutions, leading to **increased responsibility** in **managing additional projects** to increase the restaurant's efficiency.

### Customer Sales Advisor & Bike Mechanic | Halfords

*Jun 2019 – Jul 2021*

- **Exceeded sales** targets for bike care plans and accessories by **50%**, becoming the stores **top sales advisors 3 months** in a row before being promoted to Bike Mechanic.
- **Responsible for bike builds & repairs at the largest Halfords store** (grade 5) during a pandemic, working long hours to ensure bikes were built on-time.
- Requested to resolve customer complaints due to **excellent communication skills**.

## INTERESTS

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I enjoy online team-based strategy games and organise tabletop board and card game nights. I also enjoy gym, music and painting.

## REFERENCES

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Available upon request.